LQM 2024 Program Agenda (January 10– June 11, 2024)

Module #	Week	Date	Groups	Quiz	Assignment
Introduction & Module 1 Introduction to Standards and Standards Development	1	Jan 10- 16	No		
	2	Jan 17- 23	No		
	3	Jan 24- 30	No	Yes	
Module 2 Regulatory Framework of Laboratories, Safety, and Risk Management	4	Jan 31- Feb 06	No		
	5	Feb 07 – 13	No	Yes	
	6	Feb 14 - 20	No		Assignment #1
Module 3 Costs of Poor Quality, Quality Partnerships, and Accreditation	7 - 8	Feb 21 - Mar 05	Yes		Assignment #2A
	9	Mar 06 - 12	No		
	10	Mar 13 – 19	No		
	11	Mar 20 - 26	Yes		Assignment #2B
Module 4 EQA and Modern Tools for Quality Managers	12	Mar 27 – Apr 02	No		Incident Review Form
	13	Apr 03 - 09	No		Develop a Customer Satisfaction Survey
Module 5 Incident Causal Analysis	14	Apr 10 – 16	No		
	15	Apr 17 - 23	No		Assignment #3
Module 6 Building a Quality Management System	16	Apr 24 – 30	No		
	17	May 01 – 07	No		
	18	May 08 - 14	No		Assignment #4
Module 7 Quality Indicators and Customer Experience Management	19	May 15 – 21	No		
	20	May 22 – 28	No		
Module 8 Strategic Quality Planning	21	May 29 – Jun 04	No		
	22	Jun 05 - 11	No		
Final Exam	**Released June 12 – Due June 18, 2024**				