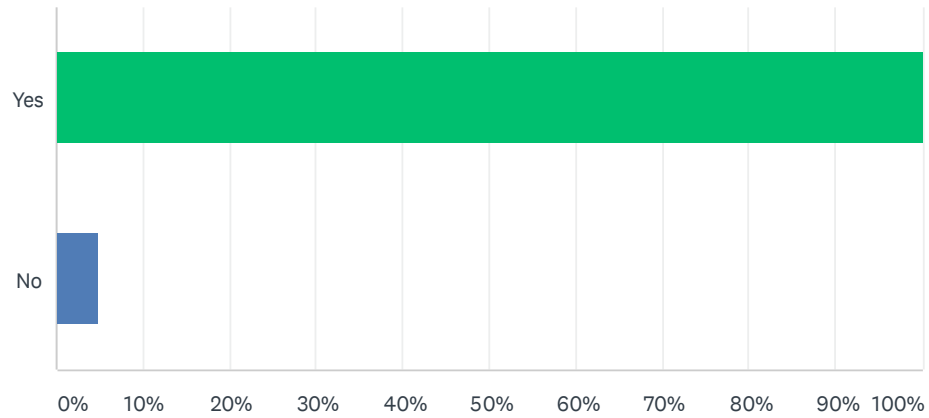


Q1 Overall, did you find the written objectives written for the course a helpful guide to the content of the course?

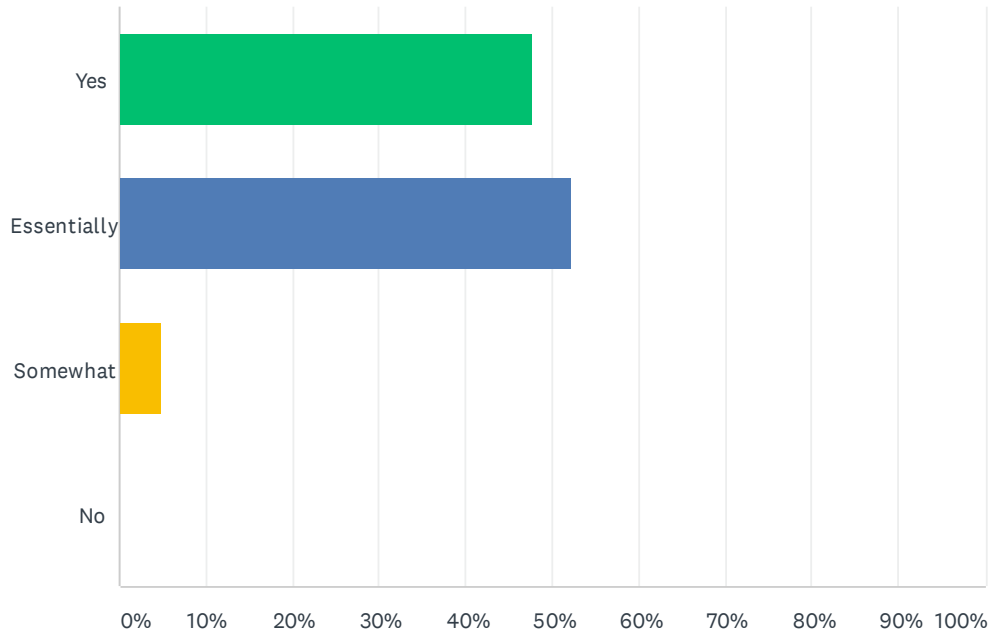
Answered: 21 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	100.00%	21
No	4.76%	1
Total Respondents: 21		

Q2 In your opinion were the objectives as written were covered overall

Answered: 21 Skipped: 0

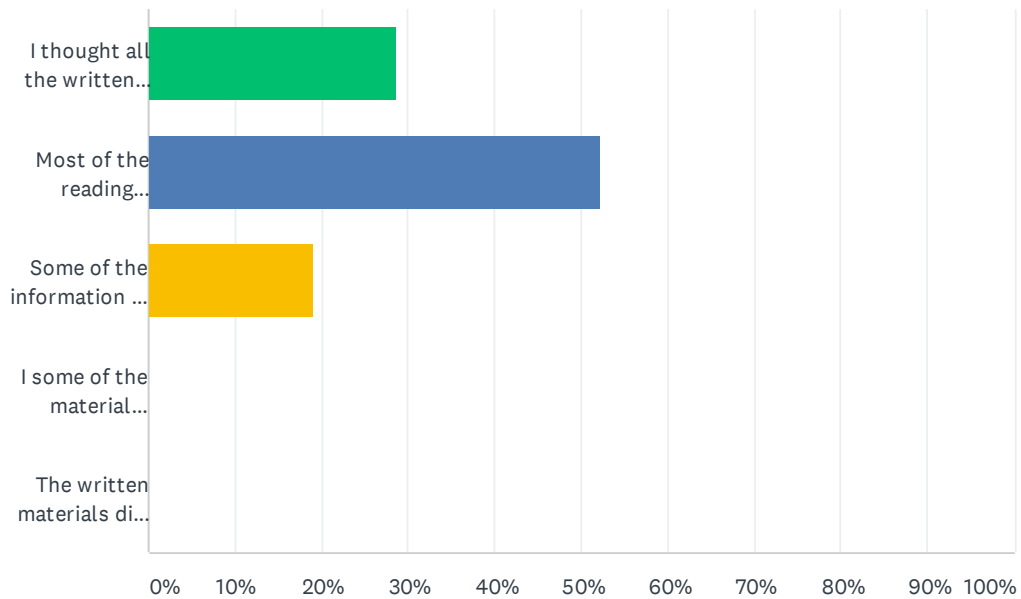


ANSWER CHOICES	RESPONSES	
Yes	47.62%	10
Essentially	52.38%	11
Somewhat	4.76%	1
No	0.00%	0
Total Respondents: 21		

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q3 As a part of the course, we did NOT provide you with a text book, but we did provide you with written knowledge and information content. Did you find this material to be helpful as you moved from module to module?

Answered: 21 Skipped: 0

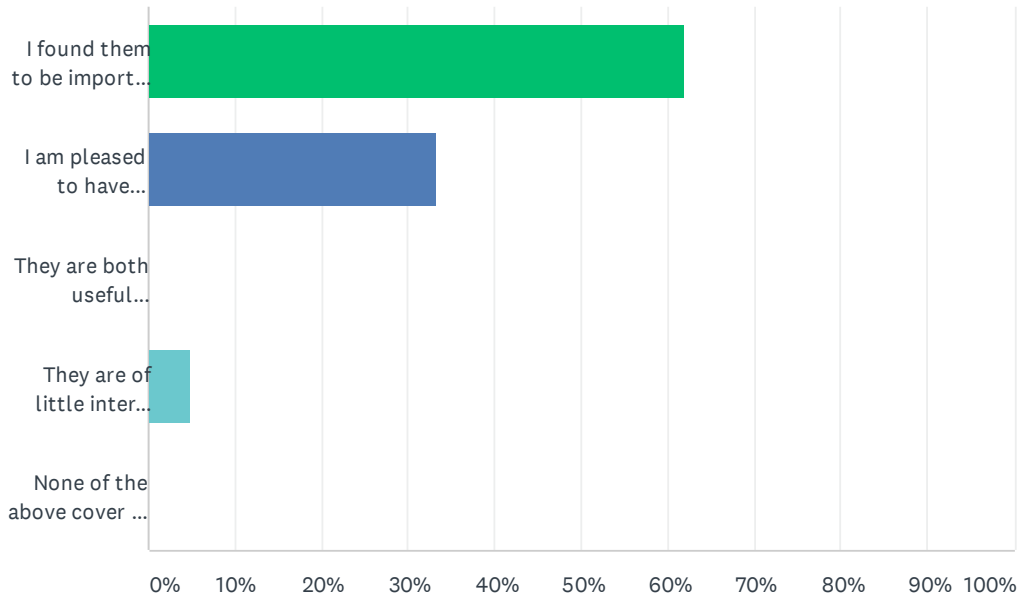


ANSWER CHOICES	RESPONSES	
I thought all the written materials, including both the book and the module content was excellent.	28.57%	6
Most of the reading material was excellent, or at least very good.	52.38%	11
Some of the information was useful, some was not.	19.05%	4
I some of the material acceptable, but mostly it was not helpful	0.00%	0
The written materials did not contribute to my learning.	0.00%	0
Total Respondents: 21		

#	PLEASE COMMENT.	DATE
1	I feel that a textbook would of been helpful as reference material and to standardize the language from the various instructors notes.	6/19/2020 1:46 PM
2	I found the powerpoint presentations pdfs were well done, yet lacking in the sense that there was further explanation to each slide that wasn't included in the content.	6/11/2020 1:58 PM
3	One module had very little content but had a lot of reading material. There was no textbook but I had to printout a lot of material.	6/10/2020 6:59 AM

Q4 We did provide you with copies of two standards essential to Quality and Competence in the medical laboratory. These included ISO 15189:2012 and ISO9001:2015. Did you find these as helpful reference documents?

Answered: 21 Skipped: 0

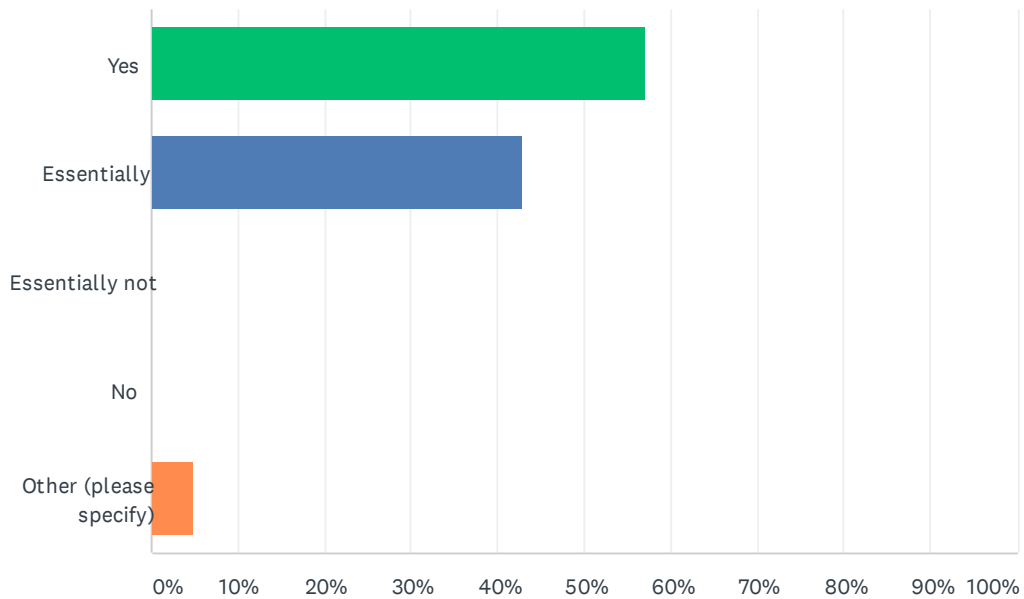


ANSWER CHOICES	RESPONSES	
I found them to be important essential documents for the course and also for going forward in my work.	61.90%	13
I am pleased to have personal copies of these documents.	33.33%	7
They are both useful documents, but I already have access to them through my work	0.00%	0
They are of little interest to me. I didn't look at them during the course. I doubt I will look at them during my work	4.76%	1
None of the above cover my opinion. My opinion follows...	0.00%	0
TOTAL		21

#	NONE OF THE ABOVE COVER MY OPINION. MY OPINION FOLLOWS...	DATE
	There are no responses.	

Q5 Did you find the tests, quizzes and examinations helpful to the learning experience?

Answered: 21 Skipped: 0

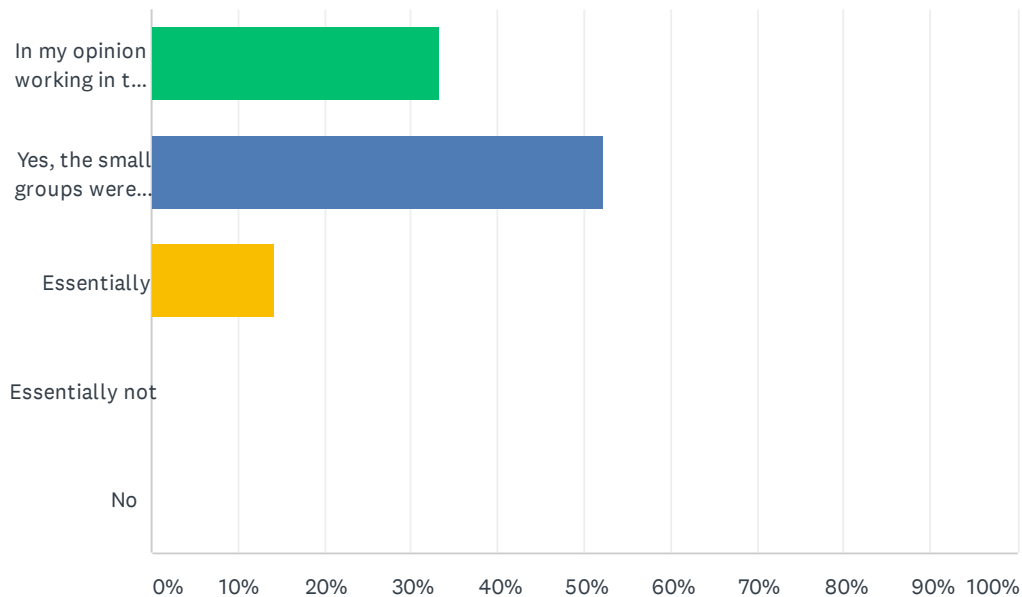


ANSWER CHOICES	RESPONSES
Yes	57.14% 12
Essentially	42.86% 9
Essentially not	0.00% 0
No	0.00% 0
Other (please specify)	4.76% 1
Total Respondents: 21	

#	OTHER (PLEASE SPECIFY)	DATE
1	The assignments were the most helpful. At times the quizzes felt out of sync with the material provided.	6/8/2020 6:58 PM

Q6 Did you find that breaking the group down to small groups as helpful to the learning process?

Answered: 21 Skipped: 0

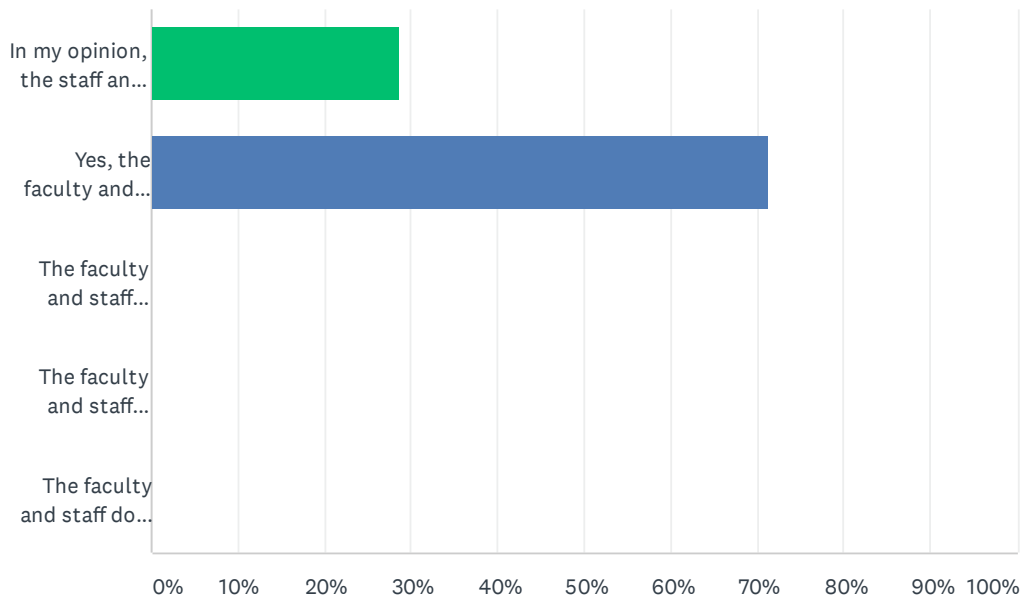


ANSWER CHOICES	RESPONSES	
In my opinion working in the small group was critical and essential	33.33%	7
Yes, the small groups were helpful	52.38%	11
Essentially	14.29%	3
Essentially not	0.00%	0
No	0.00%	0
TOTAL		21

#	OTHER (PLEASE SPECIFY)	DATE
1	They were helpful for the most part, but it was somewhat frustrating as some members contributions were very limited	6/19/2020 1:46 PM
2	I did like the group dynamic, yet could see some benefit from a bit more individual work mixed in.	6/11/2020 1:58 PM
3	Some members barely participated and to see they would receive full marks is totally unfair! It would not be easy to call out people on their scant participation but I am guessing this is what is expected of the students to do so ?	6/11/2020 11:26 AM
4	It helped to not get too lost in the discussions as it sometimes felt in sections 7A and B. I believe that both group and general discussions are needed.	6/8/2020 6:58 PM

Q7 Overall, did you think that the contributions of the faculty and staff helped contribute to the learning process?

Answered: 21 Skipped: 0



ANSWER CHOICES	RESPONSES	
In my opinion, the staff and mentor faculty are a major part of the leaning process	28.57%	6
Yes, the faculty and staff contribute to the learning process	71.43%	15
The faculty and staff essentially contribute to the learning process	0.00%	0
The faculty and staff contribute to the learning process to some degree	0.00%	0
The faculty and staff do NOT contribute to the learning process.	0.00%	0
TOTAL		21

#	OTHER (PLEASE SPECIFY)	DATE
1	The staff and faculty were very attentive and helpful.	6/11/2020 1:58 PM

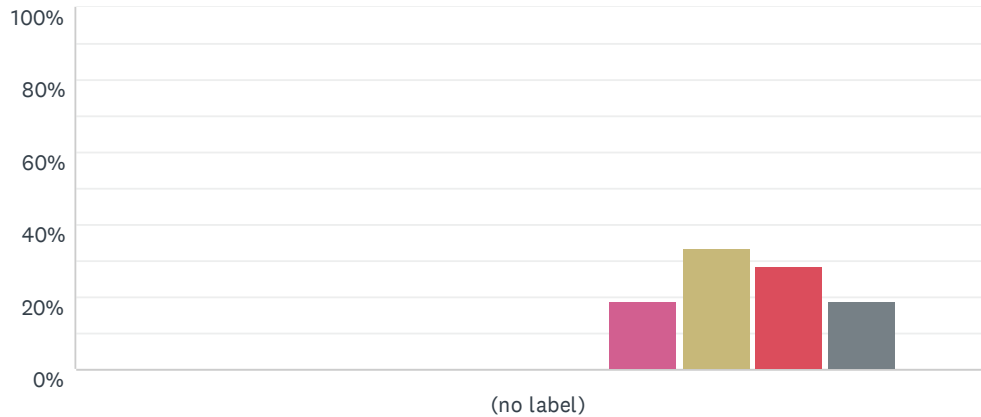
Q8 Reflecting on the program content, I am motivated to change my practice in the following ways:

Answered: 12 Skipped: 9

#	RESPONSES	DATE
1	I am motivated to change in the following: pay more attention to the staff suggestion and always look deeply at correct actions and make sure they are being implemented following the PDCA cycle.	6/19/2020 1:47 PM
2	Promoting awareness and education on the standard guidelines laboratory abides by.	6/19/2020 1:46 PM
3	To improve and increase the number the quality initiatives in my organization and encourage the front line staff to start QI.	6/17/2020 7:49 PM
4	I am using information that I learned on a daily basis	6/17/2020 8:20 AM
5	I will make education a priority for my professional practice. I am motivated to remind myself that even though I took this course once, I should take it again in a few years.	6/15/2020 1:48 PM
6	Assist my organization in : • Developing and implementing quality assurance lab improvement plans based on best practices and feedback from all stakeholders • Implementing measures, using all the various tools learnt in this course, to motivate staff to improve quality of our work and productivity to ensure best patient care.	6/13/2020 7:07 AM
7	Motivated to actively seek out roles in quality within the organization and in other organizations	6/11/2020 11:26 AM
8	Having the tools to apply to everyday work in the lab	6/10/2020 7:01 AM
9	I will follow the practical tips that I have learnt in the course to help all the lab employees find meaning in their work.	6/10/2020 5:42 AM
10	.	6/10/2020 12:31 AM
11	Yes	6/8/2020 10:26 PM
12	Implement the tips and skills discussed into my daily management role.	6/8/2020 6:58 PM

Q9 Thinking about the overall course in comparison with your expectations and the amount of useful insights that you gained, how would you rate this course? (Rate the course using the 1-10 scale. Your rating is HIGHER as you move to the RIGHT)

Answered: 21 Skipped: 0

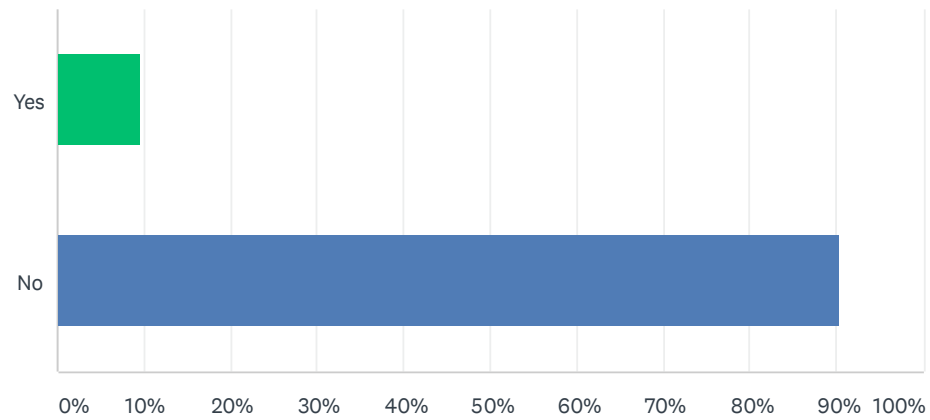


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	1	2	3	4	5	6	7	8	9	10	TOTAL	WEIGHTED AVERAGE
(no label)	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	19.05% 4	33.33% 7	28.57% 6	19.05% 4	21	18.10

Q10 Overall, did you perceive any degree of bias in any part of the program?

Answered: 21 Skipped: 0



ANSWER CHOICES	RESPONSES
Yes	9.52% 2
No	90.48% 19
TOTAL	21

#	IF "YES", PLEASE SPECIFY	DATE
1	Affinity towards B.C. students with reference to certain practices/policies. Tend to engage more in discussion with B.C. students by some instructors.	6/11/2020 11:26 AM
2	Module 6	6/8/2020 10:26 PM

Q11 Many thanks for your thoughts and opinions. These will help us shape the course in the future. Please leave any final comments. You will see a summary of the survey results when you complete the survey.

Answered: 8 Skipped: 13

#	RESPONSES	DATE
1	Thanks for mentorship in this process and many thanks for making us a better quality control professionals.	6/19/2020 1:52 PM
2	Groups were good, however, some group members did not participate very much in the discussions. Often the group assignments fell to just a few group members. Did these group members that failed to participate still get full marks for the discussions? If so, then there should be more monitoring of the group discussions or some way for group members to provide feed back to the mentors.	6/17/2020 7:52 PM
3	Text books would be a great resource.	6/17/2020 5:20 PM
4	Great course. Respected work-life balance, some weeks you don't have time to invest a lot of energy and you can make up for it in others that you do! Very flexible but still structured, I recommend it to anyone :)	6/15/2020 1:49 PM
5	I loved every aspect of this course- from collaboration with group members for weekly discussions and assignments to detailed modules to general discussion and inputs from mentors and course instructors. I think this course is an absolute asset for all laboratory professionals and, therefore, should be taken by all. The tools I have learned in this course have already been very helpful in guiding me in suggesting modifications to the quality assurance infrastructure of my lab for its improvement. Thank you for your mentorship and support throughout the course. I wish you all the best of luck for future course delivery. And I hope that you never stop offering this course for the coming generations to our med lab profession. Kind Regards	6/13/2020 7:16 AM
6	.	6/10/2020 12:32 AM
7	Thank you so much	6/8/2020 10:26 PM
8	I would like to sincerely thank the entire team for a course like this. The discussions were rich and so were the resources and material provided. Had it not been for COVID-19 and the demand on my time, I am certain that my input into the course and consequently the output would have been greater. Nevertheless, I am proud of myself and fellow classmates for pushing through. Thank you.	6/8/2020 7:01 PM