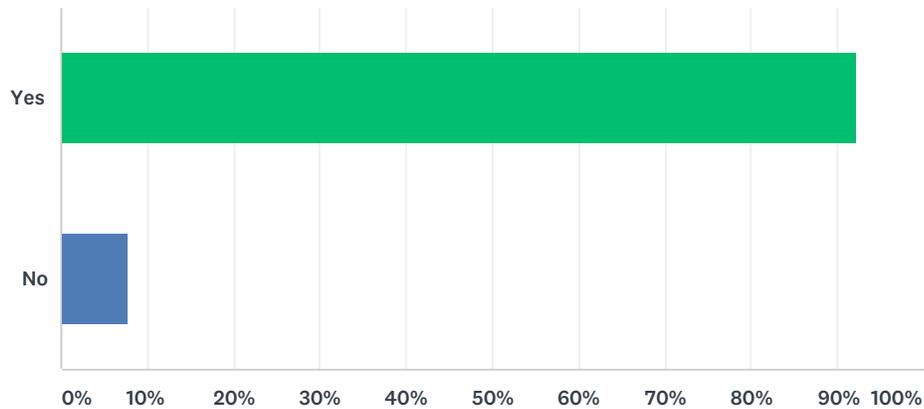


Q1 Overall, did you find the written objectives written for the course a helpful guide to the content of the course?

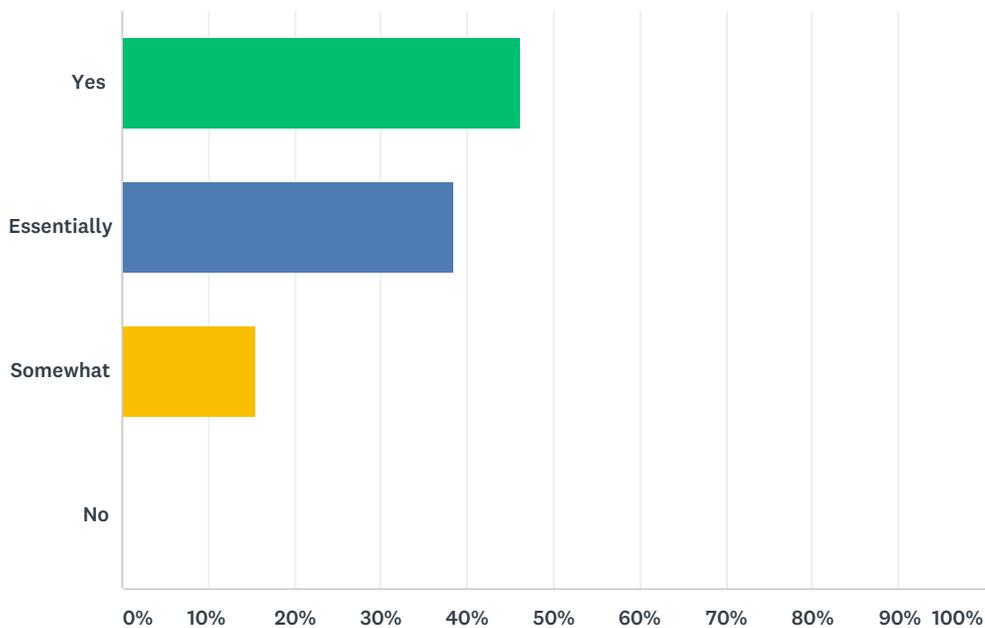
Answered: 13 Skipped: 0



ANSWER CHOICES	RESPONSES
Yes	92.31% 12
No	7.69% 1
Total Respondents: 13	

Q2 In your opinion were the objectives as written were covered overall

Answered: 13 Skipped: 0



ANSWER CHOICES	RESPONSES
Yes	46.15% 6

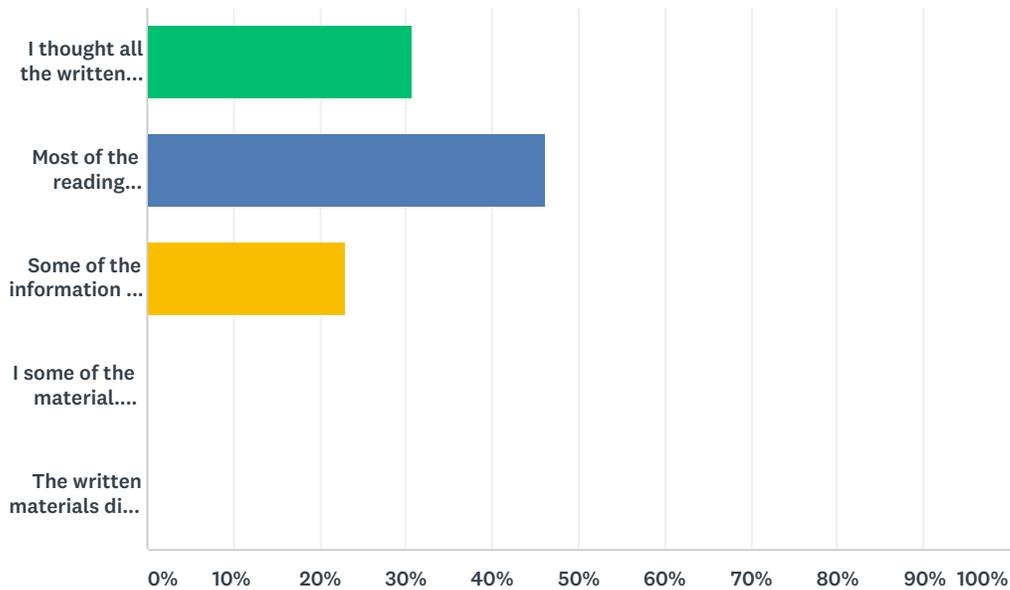
POLQM 2018 - Overall

Essentially	38.46%	5
Somewhat	15.38%	2
No	0.00%	0
Total Respondents: 13		

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q3 As a part of the course, we provided you with an on-line text book and a lot of written knowledge and information content. Did you find this material to be helpful as you moved from module to module?

Answered: 13 Skipped: 0



ANSWER CHOICES	RESPONSES	
I thought all the written materials, including both the book and the module content was excellent.	30.77%	4
Most of the reading material was excellent.	46.15%	6
Some of the information was useful, some were not.	23.08%	3
I some of the material. Mostly they were not helpful	0.00%	0
The written materials did not contribute to my learning.	0.00%	0
Total Respondents: 13		

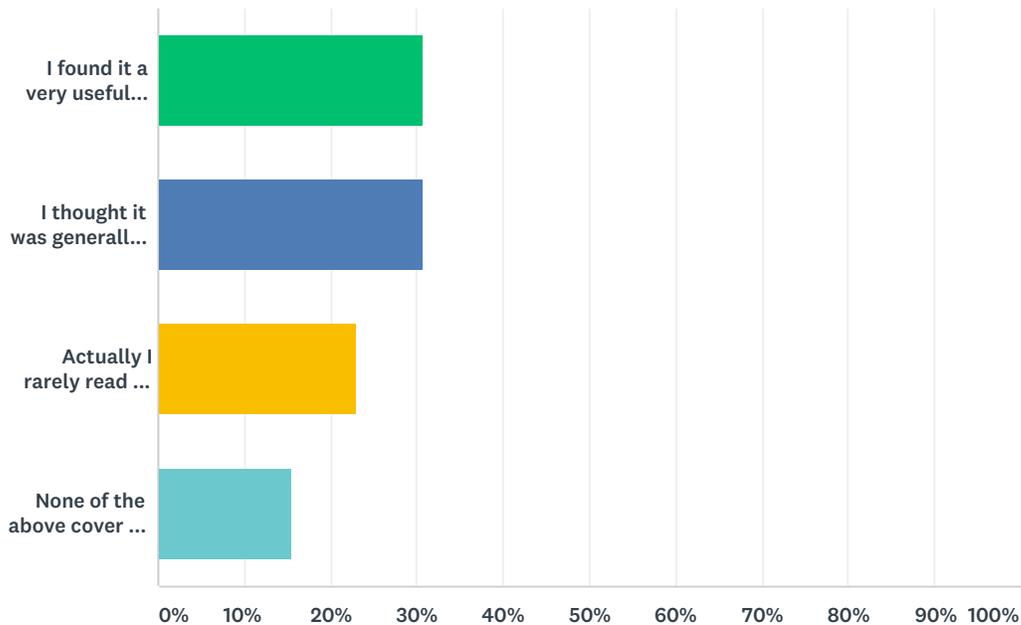
#	PLEASE COMMENT.	DATE
1	Would have liked more on lean	6/21/2018 1:37 PM
2	I found that I needed to use a lot of google and u tube. When I tried to use the information given for the questions asked I felt like I had not learned the right stuff	6/10/2018 3:55 PM

POLQM 2018 - Overall

3	The text book was mostly relevant and useful. The written material in the modules were mostly not useful. There was very little information in the written material in the modules. The links to supplementary material was usually not helpful as this material was usually more of a reference nature than directly applicable to the course objectives.	6/8/2018 5:55 PM
4	I did not find the textbook particularly useful.	6/6/2018 9:47 AM
5	Lacking in Module 6 on Lean	6/6/2018 6:13 AM
6	i think one book is not enough , we need more please in future	6/4/2018 4:53 PM

Q4 Thinking specifically about Juran's Quality Handbook, did you find this a useful reference text?Check

Answered: 13 Skipped: 0



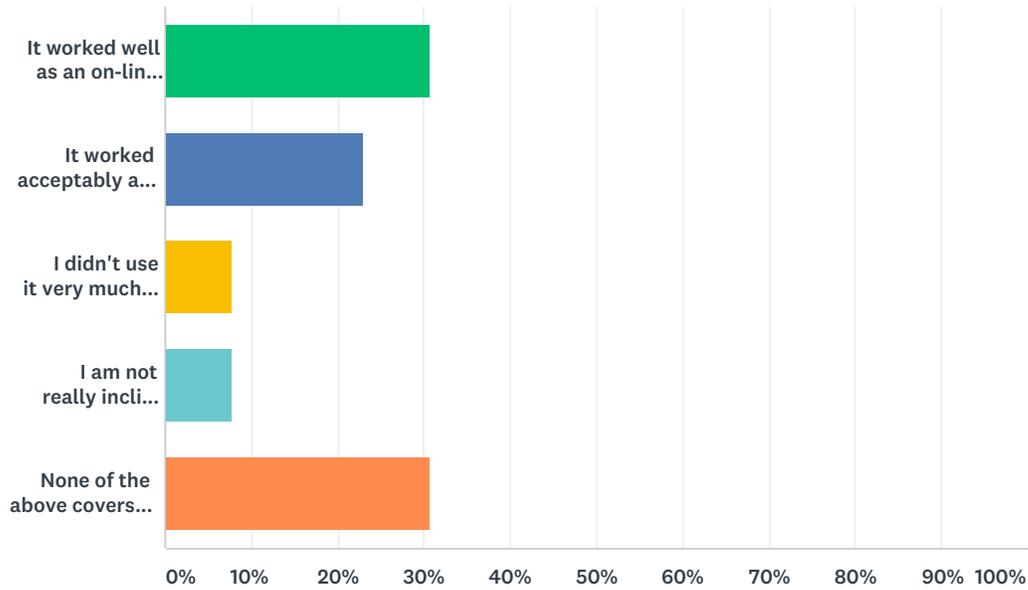
ANSWER CHOICES	RESPONSES
I found it a very useful reference book	30.77% 4
I thought it was generally useful as a general Quality reference book.	30.77% 4
Actually I rarely read it, so I cannot comment	23.08% 3
None of the above cover my opinion. My opinion follows...	15.38% 2
TOTAL	13

#	NONE OF THE ABOVE COVER MY OPINION. MY OPINION FOLLOWS...	DATE
1	It was hard to read an on-line textbook. And I didn't always find that the material went hand-in-hand with the other course material.	6/12/2018 6:16 PM
2	I purchased a hard copy of the text book as I found it difficult to read all the material online... i guess i am a bit old school	6/10/2018 9:44 AM

Q5 In your opinion, was your use of Juran's book enhanced or harmed by its being available as an on-line text book.

POLQM 2018 - Overall

Answered: 13 Skipped: 0



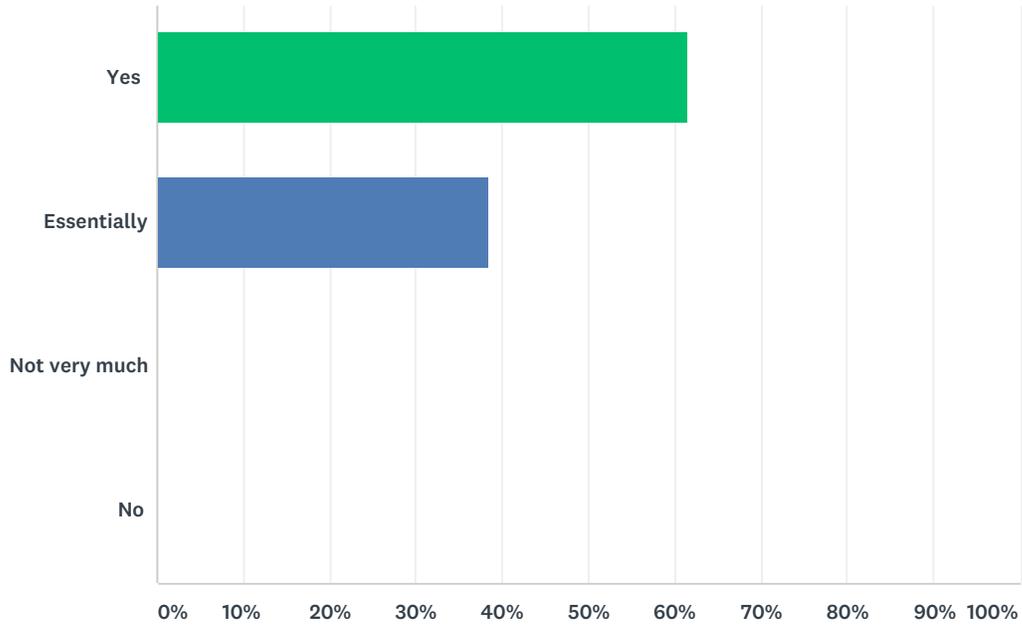
ANSWER CHOICES	RESPONSES
It worked well as an on-line book because it was always readily available.	30.77% 4
It worked acceptably as an on-line book, but I still prefer paper texts.	23.08% 3
I didn't use it very much. I suspect I might have used a paper text more often	7.69% 1
I am not really inclined to reference text reading in either electronic or paper form. I prefer other formats.	7.69% 1
None of the above covers my opinion.My opinion is...	30.77% 4
Total Respondents: 13	

#	NONE OF THE ABOVE COVERS MY OPINION.MY OPINION IS...	DATE
1	It worked well as an online text book that I could read wherever I was travelling, however I will appreciate owning a paper version	6/13/2018 8:52 PM
2	I bought a hard copy	6/10/2018 3:55 PM
3	I like the idea of an electronic text book, but this one was only available on one device, so I wasn't able to access it when I worked in different locations (home vs at work)	6/8/2018 5:55 PM
4	I did not like the book. I prefer a book more relevant to lab.	6/4/2018 5:54 PM

Q6 Did you find the assignments as a helpful part of the learning process?

Answered: 13 Skipped: 0

POLQM 2018 - Overall



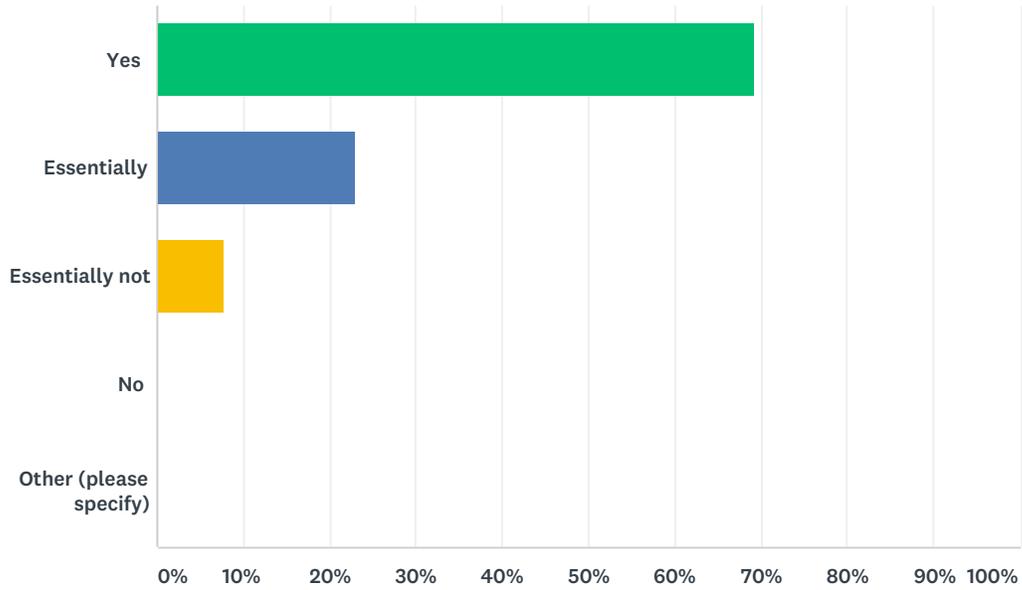
ANSWER CHOICES	RESPONSES
Yes	61.54% 8
Essentially	38.46% 5
Not very much	0.00% 0
No	0.00% 0
Total Respondents: 13	

#	OTHER (PLEASE SPECIFY)	DATE
1	The assignment, allowed me to solidify my understanding of the material and made me think more in terms of real life cases	6/13/2018 8:52 PM
2	Again when it came time for quizzes and the final...I felt like I had not learned the right stuff	6/10/2018 3:55 PM

Q7 Did you find the tests, quizzes and examinations as helpful to the learning experience?

Answered: 13 Skipped: 0

POLQM 2018 - Overall



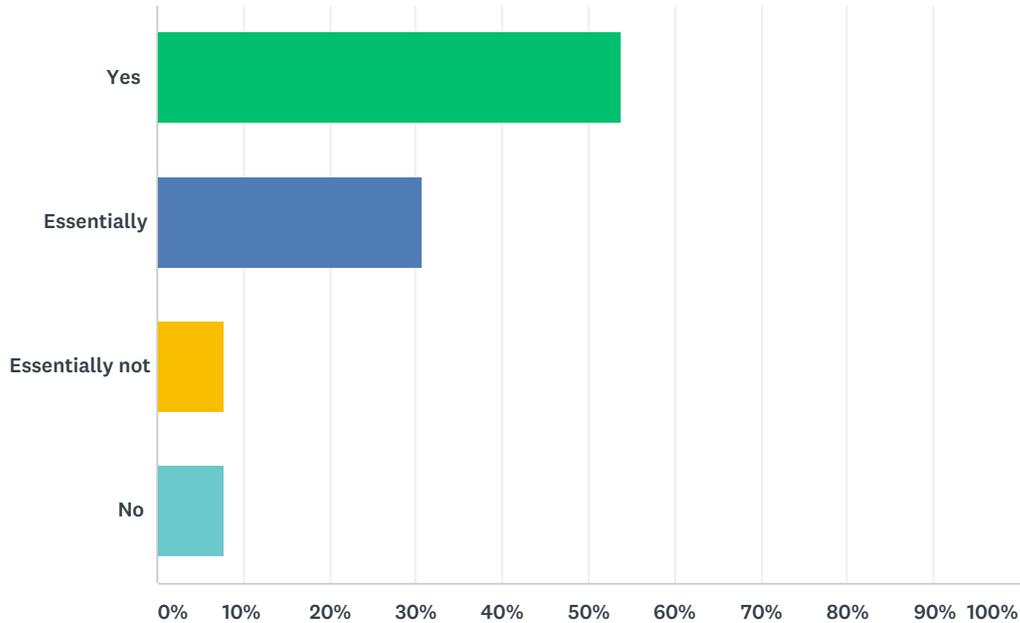
ANSWER CHOICES	RESPONSES
Yes	69.23% 9
Essentially	23.08% 3
Essentially not	7.69% 1
No	0.00% 0
Other (please specify)	0.00% 0
Total Respondents: 13	

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q8 Did you find that breaking the group down to small groups as helpful to the learning process?

Answered: 13 Skipped: 0

POLQM 2018 - Overall



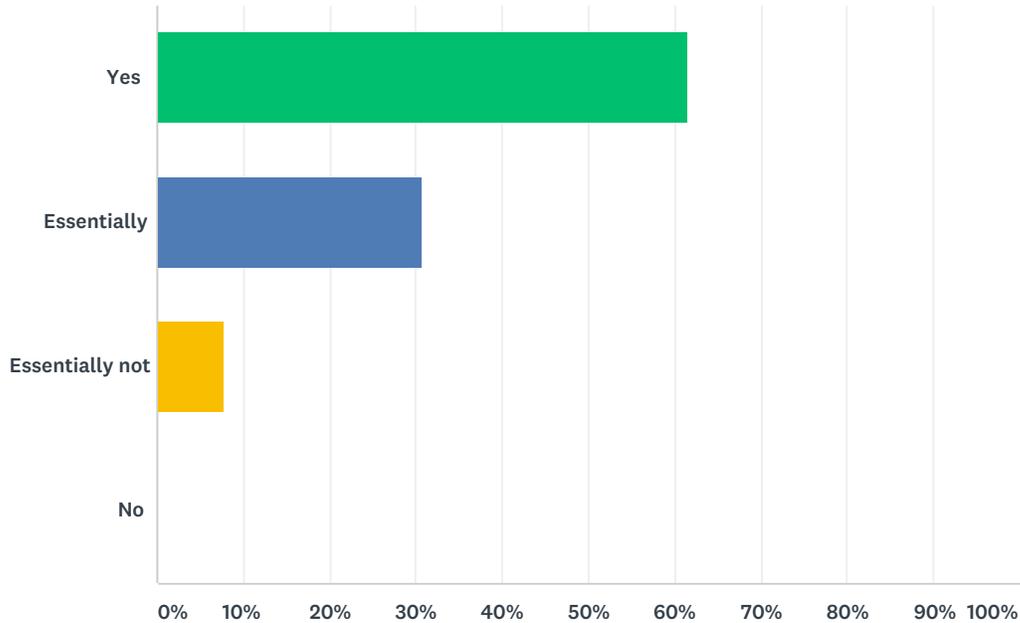
ANSWER CHOICES	RESPONSES
Yes	53.85% 7
Essentially	30.77% 4
Essentially not	7.69% 1
No	7.69% 1
TOTAL	13

#	OTHER (PLEASE SPECIFY)	DATE
1	Small groups were a great way to enhance learning. We just ought to be careful to give the space to everyone to participate in small groups. At times we have people jump in and answering all the questions, and might not let others he chance to read, think and cone back to contribute	6/13/2018 8:52 PM
2	Breaking the group to small groups was helpful, however the participants from a medical lab background did not include other participants in group discussions	6/12/2018 6:16 PM
3	There was no guidance to the group discussions and half the group stopped participating.	6/8/2018 5:55 PM
4	The problem with the groups was that some members did not participate to the level necessary and as a consequence seem to have gotten a free ride from those of us who took the group participation seriously.	6/6/2018 9:47 AM

Q9 Overall, did you think that the contributions of the faculty and staff helped contribute to the learning process?

Answered: 13 Skipped: 0

POLQM 2018 - Overall



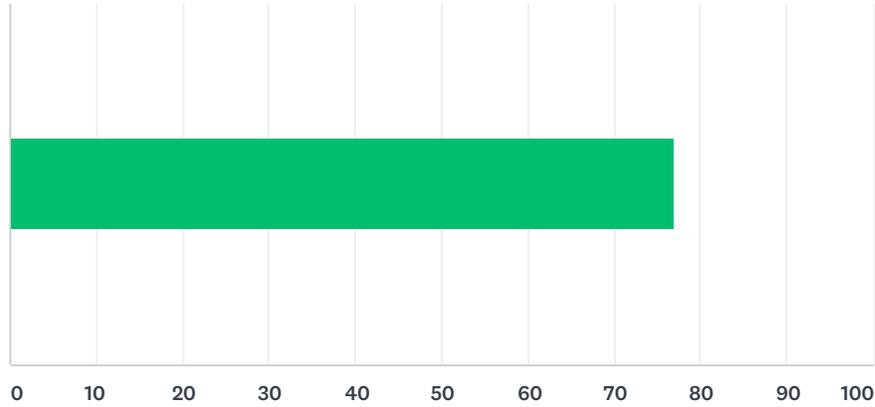
ANSWER CHOICES	RESPONSES
Yes	61.54% 8
Essentially	30.77% 4
Essentially not	7.69% 1
No	0.00% 0
TOTAL	13

#	OTHER (PLEASE SPECIFY)	DATE
1	I think contributions were even one of the best parts. The stories and examples shared were invaluable to my learning	6/13/2018 8:52 PM
2	Some faculty were more helpful than others. Some were more involved than others.	6/10/2018 3:55 PM
3	I loved having Dr. Michael Noble, I felt that he truly enhanced my learning. Being very new to all of the material unlike many of the other students, he always made me feel that I had something to contribute	6/10/2018 9:44 AM
4	Mike Noble and Diane Roscoe contributed to the learning process. The other instructors either asked questions but did not respond to the answers or did not interact at all.	6/8/2018 5:55 PM
5	Module 6 was lacking	6/6/2018 6:13 AM

Q10 Thinking about the overall course in comparison with your expectations and the amount of useful insights that you gained, how would you rate this course? (Rate the course using the sliding scale. Your rating is HIGHER as you move to the RIGHT)

Answered: 13 Skipped: 0

POLQM 2018 - Overall



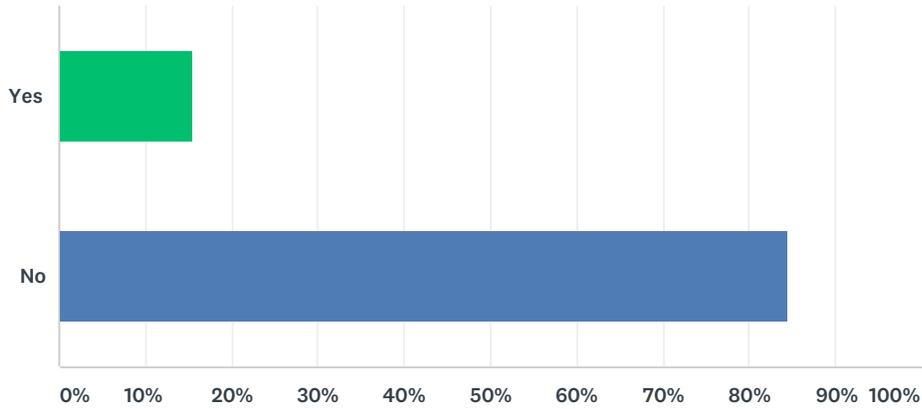
ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	77	1,002	13
Total Respondents: 13			

#		DATE
1	90	6/21/2018 1:37 PM
2	95	6/13/2018 8:52 PM
3	85	6/13/2018 8:00 PM
4	60	6/12/2018 6:16 PM
5	57	6/10/2018 3:55 PM
6	90	6/10/2018 9:44 AM
7	84	6/10/2018 9:09 AM
8	22	6/8/2018 5:55 PM
9	78	6/7/2018 6:22 AM
10	85	6/6/2018 9:47 AM
11	90	6/6/2018 6:13 AM
12	81	6/4/2018 5:54 PM
13	85	6/4/2018 4:53 PM

Q11 Overall, did you perceive any industry bias in the course towards a specific corporation or product?

Answered: 13 Skipped: 0

POLQM 2018 - Overall



ANSWER CHOICES	RESPONSES	
Yes	15.38%	2
No	84.62%	11
TOTAL		13

#	IF "YES", PLEASE SPECIFY	DATE
1	The course, including discussions and assignment/exam was geared more towards medical labs. Very hard for non medical lab participants to follow and/or contribute. I think the course should only be offered to people with a medical lab background.	6/12/2018 6:16 PM
2	Laboratory Medicine	6/10/2018 9:09 AM

Q12 Many thanks for your thoughts and opinions. These will help us shape the course in the future. Please leave any final comments. You will see a summary of the survey results when you complete the survey.

Answered: 4 Skipped: 9

#	RESPONSES	DATE
1	To be honest I found it difficult to contribute to many discussion both in the small and large groups. I do not have the experience that many of the other students had and on occasion the other students made me feel that I had nothing to contribute. Instead of talking freely or asking questions I felt I had to research everything before posting and therefore did not participate in discussions as much as I would have liked. Often after reading what others had posted I felt there was nothing left for me to say except thank you for knowledge. During the time frame of the course I actually started in a new position, overall the knowledge I have acquired through this course will be essential for my new position. Thank you for everything. I started out literally with no knowledge or background in Quality and I feel I am well on my way to being a major contributor/advocate for quality in my workplace.	6/10/2018 9:53 AM
2	I found the course material very poorly written and most of the learning was done by the students doing their own research outside of the course material. The reference material was not usually very helpful. Overall, I am very disappointed in this course and would not recommend it.	6/8/2018 5:57 PM
3	I am so happy to take this course and I will recommend it to peers.	6/4/2018 5:55 PM
4	can you include my email in your list for any future course or training or seminar ,,,thank you so much , i learn a lot from this course	6/4/2018 4:54 PM