

Making a Quality Professional for the Medical Laboratory: Past, Present and Future...

POLQM Quality Conference

October 3rd, 2017

10:30am – 12:00pm

Moderator

Phillip Morehouse

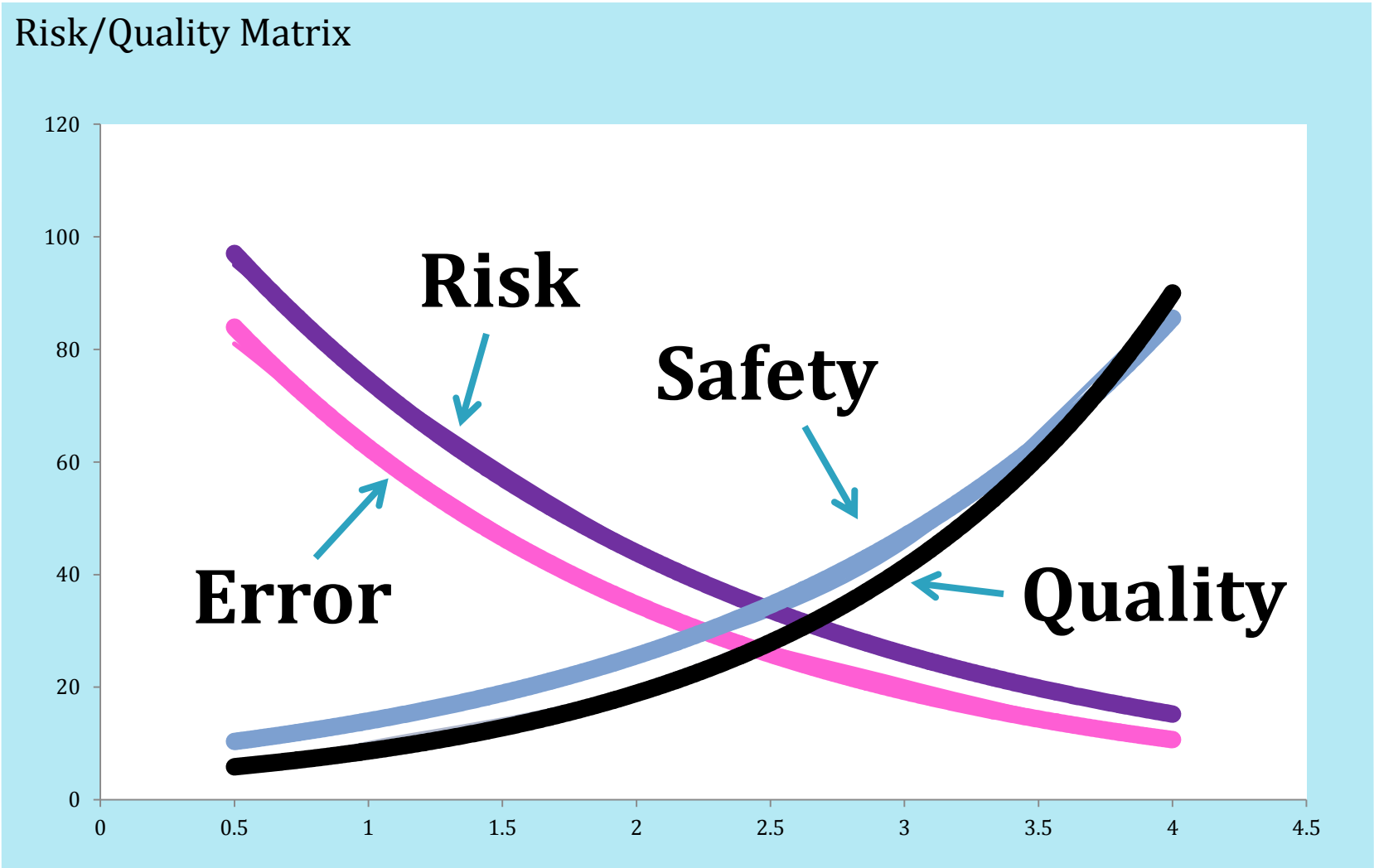
National Director,
Quality & Regulatory Affairs,
LifeLabs

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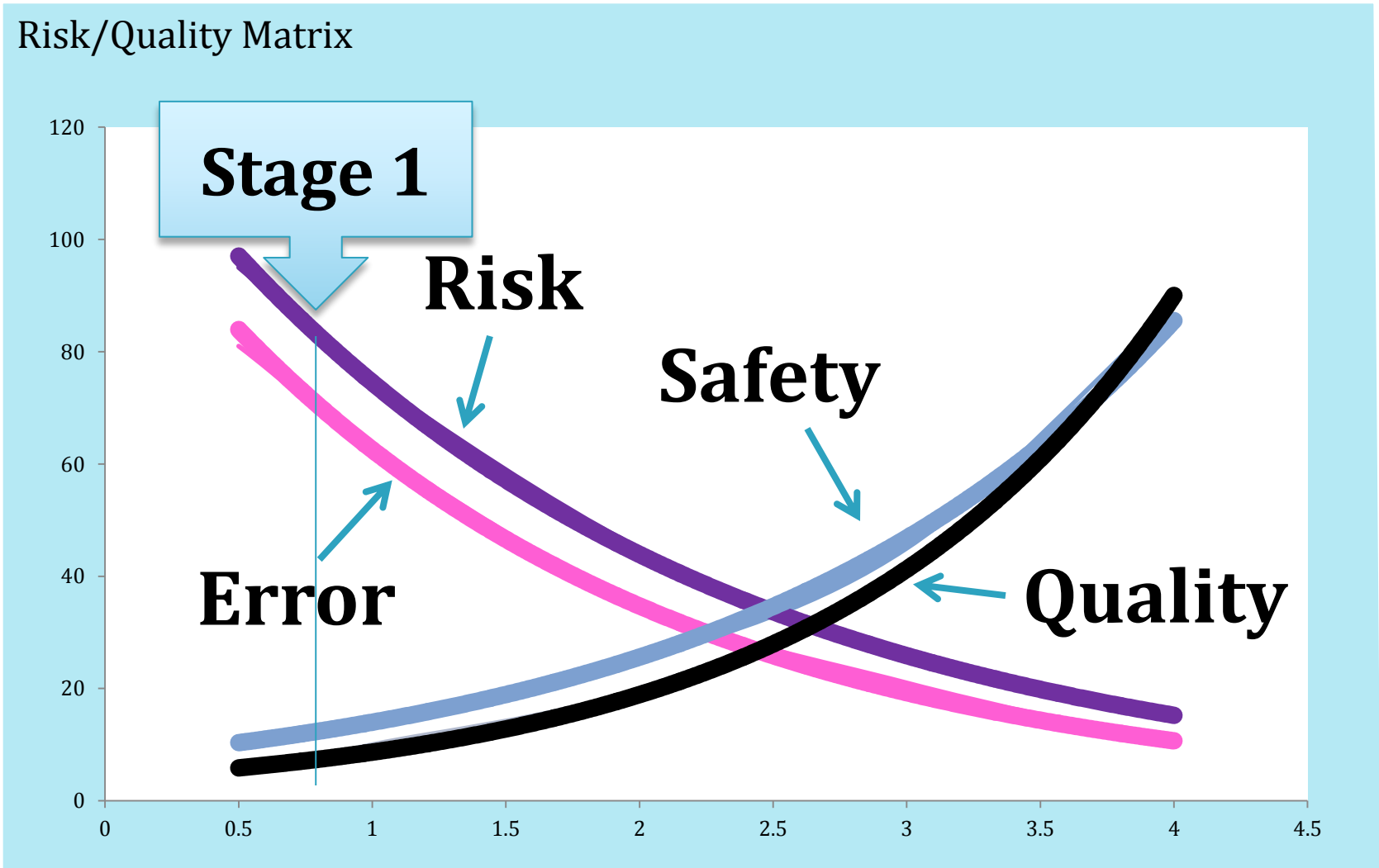
Panelists

Sheila Woodcock	President of QSE Consulting and Convenor ISO/TC ₂₁₂ WG ₁
Sheryl Thiessen	Director, Quality and Patient Safety BC's Agency for Pathology and Laboratory Medicine
Elizabeth Boyajian	National Director, Quality & Regulatory Affairs LifeLabs

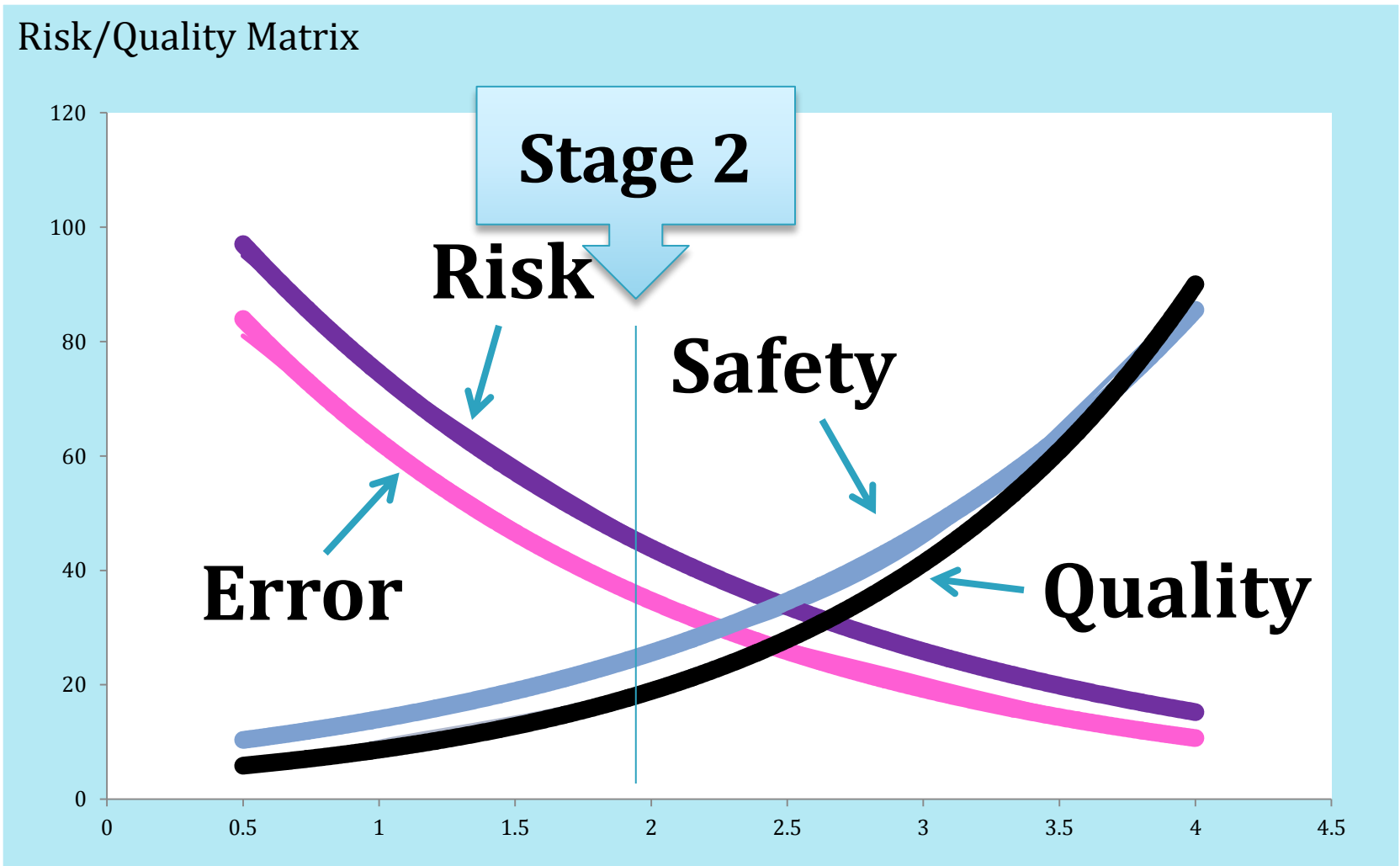
Quality / Risk Relationship



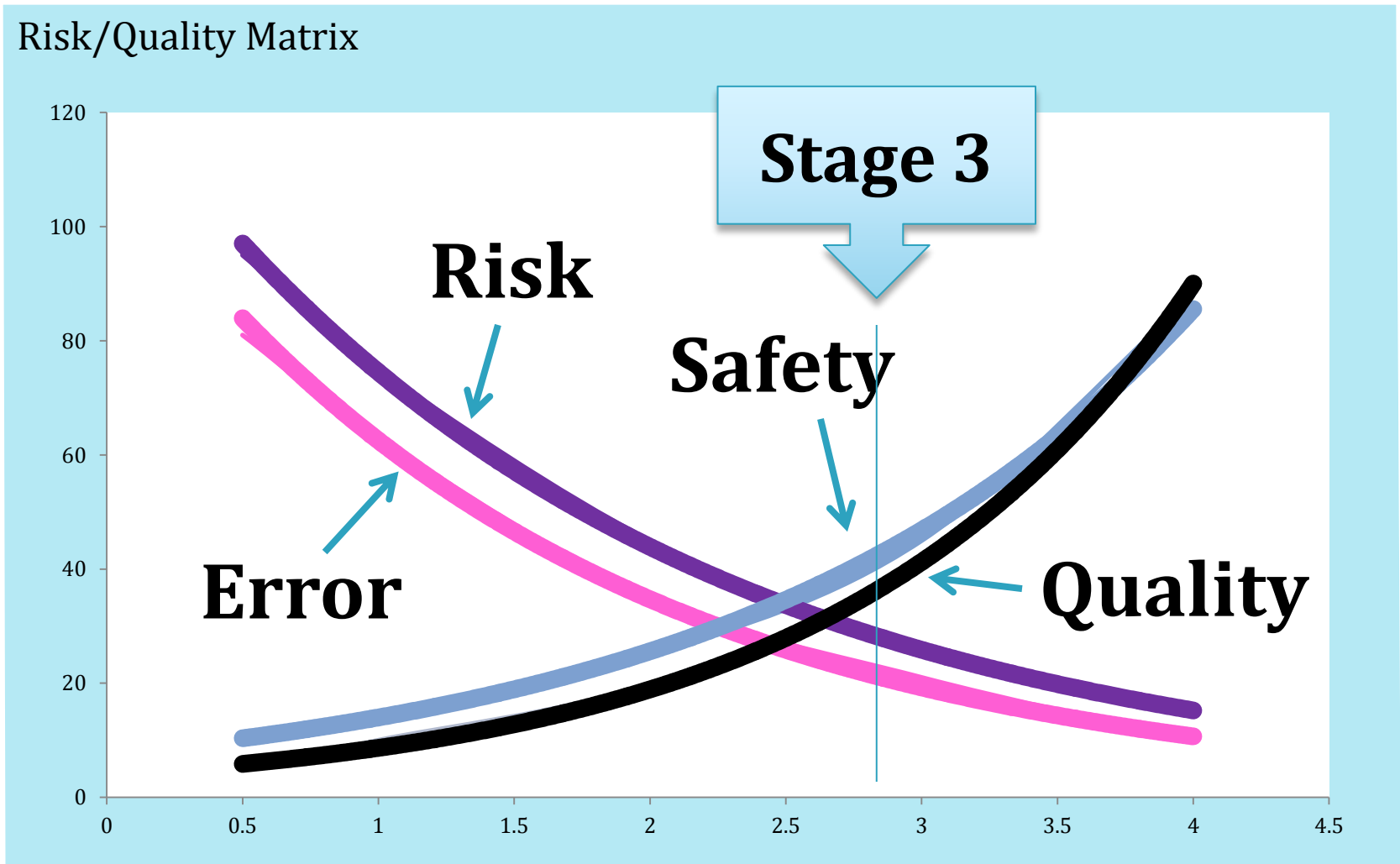
Stage 1: Reacting to Problems



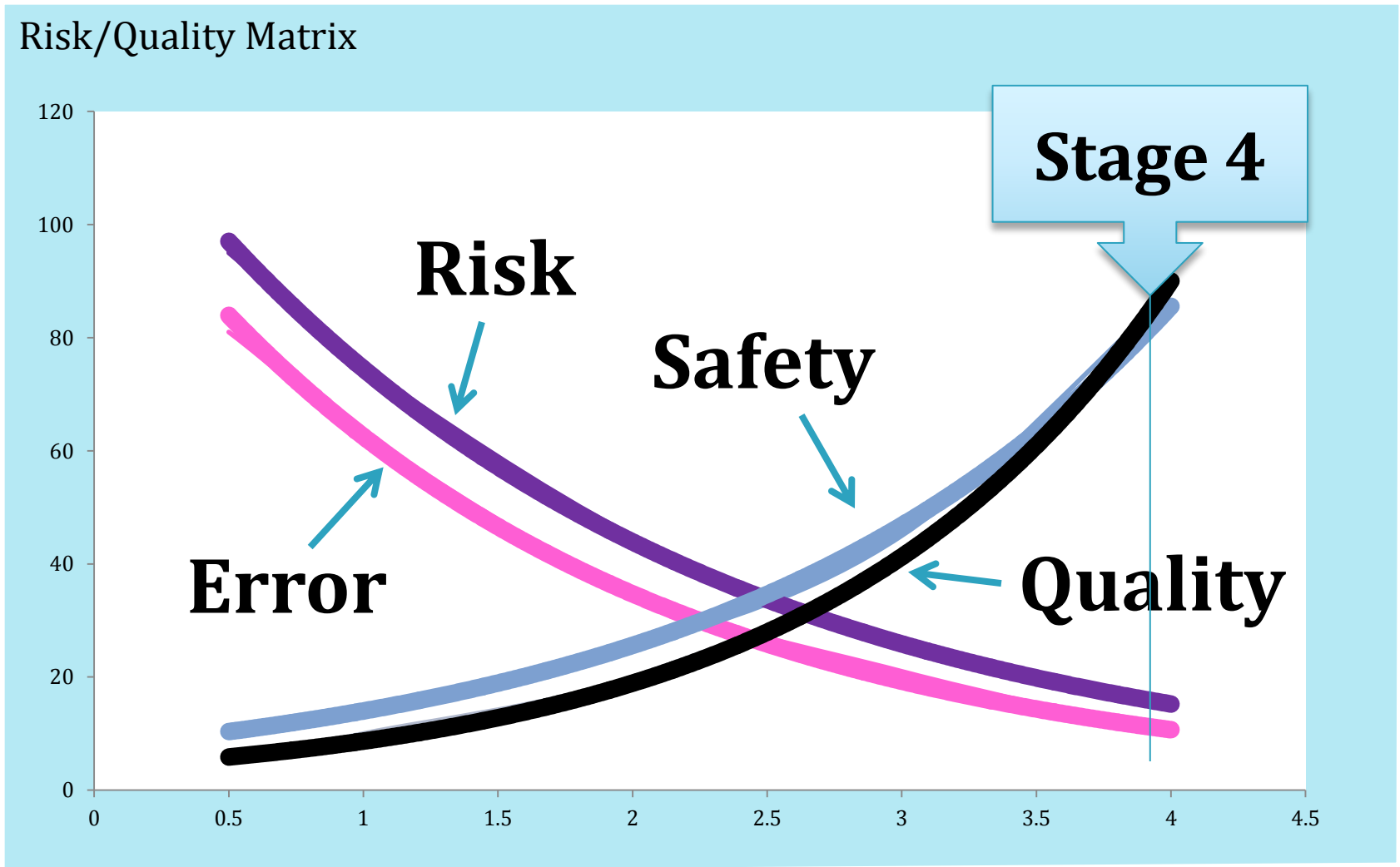
Stage 2: Early Systematic Approach



Stage 3: Aligned Approach



Stage 4: Integrated Approach



Questions?